CURRICULUM VITAE

Susan Bonnie Matt, PhD, JD, MN, RN

EDUCATION

Doctor of Philosophy, School of Nursing, University of Washington-Seattle, 2008
Dissertation: Organizational Disability Climate, Nurses with Disabilities, and Perspectives of Acute Care Nurses: Conceptual and Empirical Views.

Juris Doctor, School of Law, University of Washington-Seattle, 1999

Master of Nursing, School of Nursing, University of Washington-Seattle, 1994
Project: "Curriculum for nursing students and health care professionals on care of hearing impaired clients."

Bachelor of Science in Nursing, School of Nursing, College of New Rochelle-New Rochelle, NY, 1983 *Magna cum laude*

TEACHING APPOINTMENTS

Assistant Professor, College of Nursing, Seattle University, Seattle, 2008 - present

Clinical Assistant Professor, Department of Biobehavioral Nursing & Health Systems, School of Nursing, University of Washington, Seattle, 1995 to present

OTHER PROFESSIONAL EXPERIENCE

Sole Practitioner Attorney, Law Office of Susan B. Matt, Mercer Island, 2002 - 2008
Represent clients in variety of health care, disability, estate, and family law cases.
Educate health care professionals regarding legal issues in health care.

Faculty, American Healthcare Institute, Dayton, MD, 2004 - 2005
Developed materials for seminar on legal issues in health care and presented seminars to nurses regarding legal issues in health care.

Immunization Clinic Nurse, Visiting Nurse Services of the Northwest, Seattle, 2003 - 2008

Participate in corporate and public clinic sites for seasonal administration of flu and pneumonia vaccines.

Interim Executive Director, Self Help for Hard of Hearing People, Bethesda, Maryland, 2002
Managed day-to-day operations of national nonprofit organization, initiated cost-cutting measures to reverse deficit financial condition, initiated contact with other nonprofit organizations to establish collaborative partnerships, positioned organization for successful executive director search.

Associate Attorney, McIntyre and Barns, Seattle, 2001
Represented local hospitals in medical malpractice litigation, consulted with hospital administration on risk management and compliance with regulations established by government agencies, developed materials for educating clients regarding compliance with the Health Insurance Portability and Accountability Act.

Bailiff/Law Clerk, King County Superior Court, Seattle, 1999 - 2001
Responsible for jury coordination and smooth operation of trials and hearings in front of superior court judge, including maintenance of civil calendar, communication with counsel and court staff, and coordination of all trial matters; drafted judge's decisions and correspondence;.researched substantive legal issues.

Legal Nurse Consultant, self-employed, Mercer Island, 1996 - 1997
Reviewed medical records for potential medical malpractice issues for insurance claims specialist.

Quality Improvement Analyst, NYLCare Health Plans Northwest, Seattle,1996
Designed studies of quality of care issues for managed care organization; analyzed and compiled data into written reports; inspected physician offices and trained staff regarding standards of practice.

Quality Improvement/Risk Management Specialist, Providence General Medical Center, Everett, 1995 - 1996
Designed and implemented quality improvement program for ambulatory care clinics, Providence Health Care Center, and Providence Recovery Program; ensured compliance with national accreditation and State Department of Health standards.

Clinical Care Systems Clinician, Overlake Hospital Medical Center, Bellevue, 1992 - 1995
Developed, implemented, monitored, and evaluated standards of nursing practice, patient care standards, and clinical pathways; ensured Patient Care Services compliance with standards of national accrediting organization; led task forces and teams to develop and implement house-wide programs; developed and implemented staff education program about patients with hearing loss; obtained grant funds for equipment to serve hard of hearing and deaf patients

Staff Nurse, Neurology-Rehab Unit, Overlake Hospital Medical Center, Bellevue, 1991-1992

Staff Nurse, Neurology-GI Unit, Virginia Mason Medical Center, Seattle, 1990 - 1991

Camp Nurse, Lake Owego Camp for Boys, Greeley, PA, 1987
Substitute School Nurse, Seisen International School, Tokyo, Japan, 1984 - 1985

TEACHING EXPERIENCE

Teaching Assistant, School of Nursing, University of Washington, Seattle, 2006 - 2008
Taught four class sessions on legal and professional licensure issues in nursing practice; assisted faculty with course coordination; provided narrated PowerPoint presentations for students in Costa Rica covering legal and licensure content; reviewed and graded student assignments; provide feedback to students; developed classes on gender issues and disability

issues in the workplace, including reading assignments, and coordinated guest speakers for each class; created narrated PowerPoint presentation for class on disability issues in the workplace and coordinated facilitator for the class; taught class session on gender issues in the workplace; facilitated student discussion on web-based discussion board.

EVALUATION EXPERIENCE

Research Assistant, University of Washington, Seattle, March - July, 2007
Participated on research team implementing staff training program in assisted living facilities; researched program implementation in assisted living facilities.

Research Technician, University of Washington, Seattle, January - December, 2005
Abstracted data from medical records for research study of workers' compensation claims for carpal tunnel syndrome and back injury.

VOLUNTEER EXPERIENCE

2004 Cohort Representative, PhD Coordinating Committee, School of Nursing, University of Washington, 2005 to 2008

Member, Governor's Committee on Disability Issues and Employment, State of Washington, 2006 to present.

Community Volunteer, "Partnership 2000" Program, Jewish Federation of Greater Seattle, in Israel, April to May, 2004. Worked with the elderly and in the local elementary school to promote health in Kiryat Malachi, an Israeli community of immigrants from Ethiopia and other developing countries; assisted leadership in the U.S. and Israel with program evaluation and improvement.

Board Member, Northwest Yeshiva High School, Mercer Island, 2003-2004

Volunteer Court Appointed Special Advocate, King County Dependency CASA Program, Seattle, 2002 – 2006. Represented the best interest of abused and neglected children in dependency and termination cases.

Board Member, Herzl-Ner Tamid Conservative Congregation, Board of Directors, 1995 to present. President, 2006 – 2008. Served as chair of Personnel Committee, Assistant Rabbi Search Committee and Strategic Planning Committee.

President, Self Help for Hard of Hearing People, Inc., National Board of Trustees, Bethesda, MD, 2000 to 2002. Member, National Board of Trustees, 1995 to 2000; vice president, Board of Trustees, 1998 to 2000; president, Lake Washington Chapter, 1996 to 1998; vice president, Lake Washington Chapter, 1995 to 1996.

Member, American Judicature Society, Washington Chapter, 1999 to 2001
Co-Chair, Pro Se Litigant Committee.

Seminar Leader, School of Nursing, University of Washington, Seattle, 1993

Telephone Counselor, Tokyo English Life Line, Inc., Tokyo, Japan**,** 1985 to 1989
Provided crisis counseling services for English-speaking residents and tourists; trainer; supervisor.

Instructor, American Red Cross, Far East Region, Tokyo, Japan, 1985 to 1989
Taught CPR and first aid to groups of English speaking residents.

HONORS AND AWARDS

McLaw's Scholar, Dissertation Research, 2007 to 2008

National Institute for Occupational Safety and Health Training Grantee, 2004 to 2008

Hometown Hero, City of Mercer Island, 2001

Oticon Focus on People Award, Certificate of Honor, 2000

Recognized in *Who's Who in American Nursing*, 1996-1997 edition

Overlake Hospital Medical Center Auxiliaries Scholarship Grant Recipient, 1993 and 1994

Inducted into Sigma Theta Tau National Honor Society of Nursing, 1983

Leadership & Achievement Award, College of New Rochelle, 1983

Magna Cum Laude, College of New Rochelle, 1983

Hadassah Woman of the Year Award, Port Chester, N.Y., 1980

ACHIEVEMENTS

Appointed to Governor's Committee on Disability Issues and Employment, Washington State, 2006 – present

Appointed to DSHS Telecommunications Relay Service Advisory Committee on Deafness, Washington State, 1996 – 1997

Advisor to committees at Seattle Veterans' Administration Hospital and Virginia Mason Medical Center to develop hearing impaired accessibility programs. 1995 – 1996

Implemented hearing impaired accessibility program for Overlake Hospital Medical Center, Bellevue, WA. 1995

Developed and presented staff in-service and orientation programs on the needs of hearing impaired patients in acute care settings at Overlake Hospital Medical Center, Bellevue, WA. 1995

Developed Independent Study Program, "The Hard of Hearing Patient: A Challenge for the Health Care Professional." 1994

Certified by the American Board of Neuroscience Nursing, 1992 – 1997

PRESENTATIONS

Poster Presentations:
"Hearing impaired access in the acute care setting"
National Conference on Serving Vulnerable Populations, Seattle, 1995

"CVA Patient Pathway: The development process in an acute care hospital"
University of Washington Medical Center Conference on Critical Paths/Care Maps and Case Management Systems, Seattle, 1995

Oral Presentations:
"Organizational disability climate, nurses with disabilities, and perspectives of acute care nurses: Conceptual and empirical views"
WAOHN Annual Meeting, Renton, WA, 2008

"Gender issues in the workplace"
School of Nursing, University of Washington, Seattle, Guest Lecturer, NCLIN 554, 2008

"Nurses with disabilities: Self reported experiences as a hospital employee"
Northwest Occupational Health Conference, Seaside, Oregon, 2007

"Legal & ethical issues in clinical practice"
School of Nursing, University of Washington, Seattle, 2007, Guest Lecturer, NURS 410,

"Legal & ethical issues in occupational and environmental health nursing practice"
School of Nursing, University of Washington, Seattle, 2007, Guest Lecturer, NCLIN 558,

"Legal issues in nursing practice"
School of Nursing, University of Washington, Seattle, 2007, Guest Lecturer, NURS 410,

"Nurses with disabilities: Self reported experiences as a hospital employee"
Pacific Nursing Research Conference, Honolulu, 2007

"Changing the disability climate: Promoting tolerance in the workplace"
Northwest Occupational Health Conference, Wenatchee, 2006

"The hearing impaired patient: a challenge for the health care professional"
Self Help for Hard of Hearing People National Convention, Seattle, 2002

"Medical malpractice law in Washington"
Puget Sound Chapter American Association of Legal Nurse Consultants, Seattle, 2002

"Embracing the future"
Keynote address, Ear2K, Texas Third Biennial SHHH Conference, Fort Worth, Texas, 2000

"Hearing impaired access to justice"
Lake Washington Chapter Self Help for Hard of Hearing People, Bellevue, Washington, 1999

"The patient's perspective"
Hearing Aids and Beyond: Managing the Whole Patient, Washington Society of Audiology Conference, Seattle, 1998

"Courtroom access for hard of hearing people"
Lake Washington Chapter Self Help for Hard of Hearing People, Bellevue, 1998

"Community resources for stroke survivors and caregivers"
Community Education Program on Stroke Prevention, Bellevue, 1995

PUBLICATIONS

Matt, S.B. (2008). Nurses with disabilities: *Self-reported experiences as a hospital employee.* In press.

Matt, S.B., & Butterfield, P.G. (2006). Changing the Disability Climate: Promoting Tolerance in the Workplace. *AAOHN Journal, 54(3), 129-133.*

Matt, S.B. (2006). Reasonable Accommodation: Legal Protection for Nurses with Disabilities. In Maheady, D.C., *Leave no nurse behind: nurses working with disabilities* (pp. 1 – 8). Lincoln, NE: iUniverse, Inc.

Matt, S.B. (2005). Letter to the Editor. *Nursing Science Quarterly, 18(3), July 2005*, 276.

Matt, S.B. (2003). Reasonable Accommodation: What Does the Law Really Require? *Journal of the Association of Medical Professionals with Hearing Losses, Vol. 1 No. 3, Summer 2003.*

PROFESSIONAL ORGANIZATIONS

Sigma Theta Tau International Honor Society for Nursing
Washington State Association of Occupational Health Nurses
American Association of Occupational Health Nurses
Washington State Bar Association
King County Bar Association
Phi Alpha Delta Legal Fraternity

LICENSURE

Registered Nurse, Washington and New York
Admitted to Washington State Bar, 1999