

Curriculum Vitae
Margaret A. Cristofalo

Seattle University
901 12th Avenue, P.O. Box 222000
Seattle, WA 98122
206-595-5996 cristofm@seattleu.edu

EDUCATION

- PhD **University of Washington**, School of Social Work, 2014
Dissertation: *Weaving Strengths and Vulnerabilities: Implementing Evidence-Based Practices in Core Safety Net Settings*
- MSW **University of Washington**, School of Social Work, 1997
- MPA **University of Pennsylvania**, Fels Institute of Government, 1993
- BA **University of Pennsylvania**, College of Arts and Sciences, 1988

LICENSURE

Washington State Social Work Independent Clinical License LICSW (LW60749795)

ACADEMIC APPOINTMENTS

- Assistant Professor**, Department of Social Work, Seattle University. Seattle, WA
September 2019 - Present
- Lecturer**, Department of Social Work, Seattle University. Seattle, WA
September 2017 - June 2019
- Part-Time Lecturer**, School of Social Work, University of Washington. Seattle, WA
September 2016 – August 2018

PUBLICATIONS

Peer-Reviewed Publications

- Moore, M., **Cristofalo, M.**, Dotolo, D., Torres, N., Ho, L., Lahdya, A., & Vogel, M., Forrester, M., Conley, B., & Fouts, S. (2017). When High Pressure, System Constraints and a Social Justice Mission Collide: A Social-Structural Analysis of Emergency Department Social Work Services. *Social Science & Medicine*. 178(4), 104-114.
- Cristofalo, M.**, Krupski, A., West, I., Atkins, D., Joesch, J., Jenkins, L., Court, B., Bell, J., & Roy-Byrne, P. (2016). Barriers and Facilitators to Coordinating Care with High-Risk, High-Cost, Disabled Medicaid Beneficiaries: Perspectives of Frontline Staff and Participating Clients. *Care Management Journals*. 17(1), 24-36.

- Coblentz, P., Leickly, E., Chwastiak, L., **Cristofalo, M.**, Ries, R., & McDonnell, M. (2015). Schizophrenia and Metabolic Syndrome in Rural Communities: Understanding Barriers and Improving Care. *Journal of Rural Mental Health*. 39(1), 34-45.
- Cristofalo, M.** (2013). Implementation of Health and Mental Health Evidence-Based Practices in Safety Net Settings. *Social Work in Health Care*. 52(8), 728-740.
- Kaufman, E., McDonnell, M., **Cristofalo, M.** & Ries, R. (2012). Exploring barriers to primary care for patients with severe mental illness: frontline and provider accounts. *Issues in Mental Health Nursing*. 33(3), 172-180.
- Lipsky, S., **Cristofalo, M.**, Reed, S., Caetano, R., & Roy-Byrne, P. (2012). Racial and ethnic disparities in police-reported, intimate partner violence perpetration: a mixed methods approach. *Journal of Interpersonal Violence*. (27)11, 2144-2162.
- Steinman, L., **Cristofalo, M.**, & Snowden, M. (2012). Implementation of an evidence-based depression care management program (PEARLS): Perspectives from staff and former clients. *Preventing Chronic Disease*. 9, E91.
- Cristofalo, M.**, Boutain, D., Shraufnagel, T., Bumgardner, K., Zatzick, D., & Roy-Byrne, P. (2009). Unmet need for mental health and addictions care in urban community health clinics: Accounts from frontline providers. *Psychiatric Services*. 60(4), 505-511.

Book Chapters

- Lessler, D., Krupski, T., & **Cristofalo, M.** (2011). King County Care Partners: A Community Based Chronic Care Management System for Medicaid Clients with Co-Occurring Medical, Mental, and Substance Abuse Disorders. Schraeder, C. & Shelton, P. (eds.) *Comprehensive Care Coordination for Chronically Ill Adults, Medicaid Models*. Ames, IA: Wiley-Blackwell Publishers.

Other Publications

- Cristofalo, M.**, Krupski, T., Jenkins, L., Yee, A., Atkins, D., West, I., & Roy-Byrne, P. (2010). *Chronic Care Management Intervention: A Qualitative Analysis of Key Informant Accounts*. Prepared for the Washington State Department of Social and Health Services, Health and Recovery Services Administration.
- Krupski, T., **Cristofalo, M.**, Jenkins, L., Atkins, D., West, I., & Roy-Byrne, P. (2010). *Client Perspective on the Rethinking Care Program: Report of A Telephone Survey*. Prepared for the Washington State Department of Social and Health Services, Health and Recovery Services Administration.
- Krupski, T., **Cristofalo, M.**, Atkins, D., Joesch, J., & Roy-Byrne, P. (2009). *Qualitative Analysis of Client Contacts That Occurred During the First Three Months of the Rethinking Care Project*. Prepared for the Washington State Department of Social and Health Services, Health and Recovery Services Administration.

CONFERENCES & PRESENTATIONS

Peer-Reviewed Scholarly Presentations

Moore, M., **Cristofalo, M.**, Dotolo, D. (2016, October). *When High Pressure, System Constraints and a Social Justice Mission Collide: A Social-Structural Analysis of Emergency Department Social Work Services*. Oral Presentation, International Qualitative Health Research Conference. Kelowna, BC.

Cristofalo, M. (2016, January). *Weaving Strengths and Vulnerabilities: Implementing Evidence-Based Practices in Core Safety Net Settings*. Poster Presentation, Society for Social Work and Research, 20th Annual Conference. Washington, DC.

Lipsky, S., **Cristofalo, M.**, Reed, S., Caetano, R., & Roy-Byrne, P. (2011, November). *Police-reported intimate partner violence: Using qualitative data to quantify severity*. Oral Presentation, American Public Health Association 39th Annual Meeting. Washington, DC.

Invited Presentations

Krupski, T., **Cristofalo, M.**, & West, I. (2010, October). *Qualitative Evaluation of the Rethinking Care (RTC) Program: Findings and Recommendations*. Washington State Department of Social and Health Services Rethinking Care, Steering Committee Meeting. Olympia, WA.

Lessler, D., & **Cristofalo, M.** (2010, October). *King County Care Partners: Creating a community-based system of care for chronically ill Medicaid patients*. Harborview Center for Healthcare Improvement for Addictions, Mental Illness, and Medically Vulnerable Populations, Research Meeting. Seattle, WA.

RESEARCH INTERESTS & EXPERIENCE

Interests

Health services; health and mental health care safety net; implementation of evidence-based practices; integrated behavioral health; experiences of patients and providers; social work practice; mezzo and macro social work in health and mental health care; qualitative methods

Experience

Research Consultant, 2015–2017, School of Social Work, University of Washington. Seattle, WA. In-Depth Analysis of Emergency Department Social Work Services to Patients With Traumatic Brain Injury.

Research Consultant, 2014, School of Social Work, University of Washington. Seattle, WA. MOMCare: Culturally Relevant Treatment Services for Perinatal Depression.

Research Analyst, 2011, Harborview Center for Healthcare Improvement for Addictions, Mental Illness, and Medically Vulnerable Populations. Seattle, WA.
Improving Medical Care for Persons With Schizophrenia in Rural Communities.

Research Analyst, 2009 – 2015, Harborview Center for Healthcare Improvement for Addictions, Mental Illness, and Medically Vulnerable Populations. Seattle, WA.
King County Care Partners Rethinking Care Program Evaluation.

Research Analyst, 2009 – 2011, Health Promotion Research Center, University of Washington. Seattle, WA. PEARLS Dissemination, Improving Public Health Through Translation Research.

Research Analyst, 2006 – 2009, Department of Psychiatry, Harborview Medical Center, University of Washington. Seattle, WA. Treating Anxiety in Public Sector Medical Settings.

Research Interviewer, 2000 – 2001, Center for Sexual Assault and Traumatic Stress, Harborview Medical Center. Seattle, WA. PTSD Risk Factors and Outcomes in Ambulatory Assault Victims.

Research Interviewer, 1996 – 2000, Evergreen Treatment Services. Seattle, WA. Acupuncture for the Treatment of Cocaine Addiction: A Randomized Controlled Trial.

TEACHING INTERESTS & EXPERIENCE

Interests

Generalist practice; integrated practice (micro, mezzo, macro); clinical social work; health care practice; mental health practice; integrated behavioral health; crisis intervention; qualitative methods; case method instruction; use of digital technologies

Experience

MSW - Instructor

- **Introduction to Social Work Practice**
University of Washington, School of Social Work, 2009, 2016, 2017
- **Advanced Practice I: Clinical Social Work with Individuals**
Seattle University, Department of Social Work 2018
- **Intermediate Direct Practice with Families and Groups,**
University of Washington, School of Social Work, 2018
- **Advanced Clinical Assessment & Treatment: Mental Health Disorders**
Seattle University, Department of Social Work, 2017, 2018, 2019
- **Medical Social Work**
Seattle University, Department of Social Work, 2019

- **Trauma-Informed Clinical Social Work**
Seattle University, Department of Social Work, 2019

MSW - Teaching Assistant

- **Adult Psychopathology**
University of Washington, School of Social Work, 2002

MPH – Teaching Assistant

- **Qualitative Methods in Health Services Research**
University of Washington, School of Public Health, 2011-2013

Undergraduate - Instructor

- **Introduction to Social Work**
Seattle University, Department of Social Work, 2019
- **Mental Illness**
Seattle University, Department of Social Work, 2019

BSW – Teaching Assistant

- **Human Behavior and the Social Environment**
University of Washington, School of Social Work, 2003
- **Evidence-Based Social Work Practice**
University of Washington, School of Social Work 2004, 2005

PRACTICE EXPERIENCE

Integrated Behavioral Health Specialist, Kaiser Permanente, Seattle WA. 2018 – Present
Provide evidence-based, brief interventions to primary and urgent care patients.

Clinical Consultant, Teen Feed, Seattle WA. 2017 – Present
Provide clinical supervision to front-line case managers and staff members.

Emergency Department Social Worker, Swedish Medical Center, Seattle WA. 2002 – 2018
Conceived social work role in an urban emergency department and developed practice guidelines and protocols. Supervised and trained social workers and MSW interns.

Emergency Department Social Worker, Harborview Medical Center, Seattle WA. 1997 – 2001
Provided support to critically ill trauma victims and their families, performed psychiatric and chemical dependency assessments, and provided crisis intervention to victims of sexual assault, domestic violence, child and elder abuse at a safety net, Level I trauma facility.

Trauma Therapist (MSW Intern), Center for Sexual Assault & Traumatic Stress, Harborview Medical Center, Seattle WA. 1996 – 1997

Provided evidence-based interventions for adults and children with post-traumatic stress symptoms.

Case Manager (MSW Intern), Evergreen Treatment Services, Seattle WA. 1996
Provided counseling and case management to clients receiving opiate replacement treatment.

PROFESSIONAL TRAININGS

Assessing and Managing Suicide Risk (6 hours), 2014
Forefront Suicide Prevention, University of Washington. Seattle, WA

Motivational Interviewing (16 hours), 2001
Washington Institute for Mental Health Research and Training. Tacoma, WA

COMMUNITY INVOLVEMENT

Board Secretary, Kafenia Peace Collective. Palo Alto CA. 2018 - Present

Union Organizer & Bargaining Team Member, Swedish Medical Center Social Workers,
SEIU 1199NW, Seattle WA. 2014 - 2018

PROFESSIONAL AFFILIATIONS

Society for Social Work and Research